GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

UNSTARRED QUESTION NO:3894
ANSWERED ON:09.04.2003
NON-FUNCTIONING OF TELEPHONE NETWORK IN JHARKHAND
DUKHA BHAGAT;RAM TAHAL CHOUDHARY

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the telephone network in Jharkhand especially capital city of Ranchi is not functioning properly resulting in telephones lying out of order for long period;

(b) if so, the details in this regard and the reaction of the Government thereto; and

(c) the action taken by the Government to ensure speedy rectification of the dead telephones?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRIMATI S MAHAJAN)

(a) No, Sir.

(b) Does not arise in view of (a) above.

(c) Following measure are being taken to ensure speedy rectification of faulty telephones:-

(i) Monitoring of fault repairs by Senior Offices.

(ii) Interactive Voice Response System (IVRS) based centralized fault booking at Short Distance Charging Centre (SDCC).

(iii) Rehabilitation/ up-gradation of external plant.

(iv) Replacement of long spans of overhead alignment by under ground cables in phased manner.

(v) Daily testing of Village Public Telephones (VPTs) from telephone exchanges.

(vi) Formation of core groups in each SSA(Secondary Switching Area) for prompt restoration of VPTs.

(vii) Replacement of telephone instruments having completed expiry period in phased manner.

(viii) Provision of generator sets to take care of long duration power break down.